

APOLOGISE LETTER
037/SKL/BTP/II/2021

To
Human Resources Manager
Four Points by Sheraton Batam
Komplek Panorama Nagoya, Batu Ampar,
Kota Batam - Indonesia

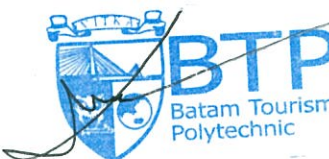
Dear Manager,

On behalf of this letter, we are from Batam Tourism Polytechnic would like to send you our sincere apology for any inconvenient that caused by some of our students behaviour. We are here at Batam Tourism Polytechnic, always ensure our students that in Hospitality Industry and community, attitude is always come first before any other things. What have been done by some of our students at your Hotel is not reflect how the majority of our students professionalism.

Along with this letter, we hope that the next generation of BTP students can still have chance to learn and practice their skills from your staff at your renowned Hotel. We do hope that this matter will not affect our great collaboration that has just begun. We feel so honoured to have this partnership in training with you and look so much forward for developing our future collaboration.

Thank you for your time and understanding about this matter, and once again we really sorry about any inconvenient that arise from this matter.

Best Regards,



BTP
Batam Tourism
Polytechnic

Siska Amelia Maldin, M.Pd
Vice Director III of Batam Tourism Polytechnic